

The ordering system has given us a great marketing advantage to be nimbler and responsive to market conditions.

VP, Print Production & Fulfillment
Top 10 National QSR

## **CHALLENGE:**

**Top-10 National QSR Brand** faced production and logistical problems:

- Market and media launch dates missed due to late or incorrect promotional materials
- Manual ordering process resulting in 10 week lead times
- Brand inconsistencies across 12 print suppliers
- Frequent errors/ quality issues required mandatory 10% overs on all materials

## **SOLUTION:**

Serigraph's integrated solution consolidated the printing and fulfillment under one roof and established a dedicated, web-based Marketplace.

## **RESULTS:**







- Launch time decreased by six weeks
- Scheduling and Reporting reduced from 14 days to 10 minutes
- Errors reduced by 96% per promotion
- Overage reduced by \$1MM