### SERIGRAPH CUSTOMER SUCCESS STORY

# SERIGRAPH DRIVES VALUE FOR CREATIVE AGENCY

Pricing transparency and continuous improvement cut costs <sup>II</sup> There were times when we would make last-minute changes and get some extreme demands from [our customer]. [Serigraph] would always manage to work miracles.
II - Agency SVP

Quick Serve Restaurant/Agency

#### CHALLENGE:

- Creative Agency forced into zero-based budgeting for customer, facing:
- Quality, accuracy, and on-time deficiencies
- Complex supply chain with redundancies
- Declining sales

### SOLUTION:

Serigraph consolidated supply chain by producing high and low volume P-O-P in-house, as well as kit-packing and fulfillment. Transparent simplified pricing and innovative material/print recommendations lowered cost overall while maintaining agility and quality.

## **RESULTS:**







Increased promotions (agency business) drove increased sales (customer business) Improved quality, delivery and kit accuracy with end-to-end oversight in one location Consolidated seven vendors into a single, centralized production and fulfillment source 35% cost savings through innovation

## Serigraph