SERIGRAPH CUSTOMER SUCCESS STORY

SERIGRAPH
DRIVES VALUE
FOR CREATIVE
AGENCY

Pricing transparency and continuous improvement cut costs

Quick Serve Restaurant/Agency

CHALLENGE:

Creative Agency forced into zero-based budgeting for customer, facing:

- Quality, accuracy, and on-time deficiencies
- Complex supply chain with redundancies
- Declining sales

SOLUTION:

Serigraph consolidated supply chain by producing high and low volume P-O-P in-house, as well as kit-packing and fulfillment. Transparent simplified pricing and innovative material/print recommendations lowered cost overall while maintaining agility and quality.

RESULTS:







- Increased promotions (agency business) drove increased sales (customer business)
- Improved quality, delivery and kit accuracy with end-to-end oversight in one location
- Consolidated seven vendors into a single, centralized production and fulfillment source
- 35% cost savings through innovation